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CIRCULAR

TO: : Dominican Free Zones Association (ADOZONA), Council of Contact Centers and BPO's of the Dominican Republic, and free zones companies operating under the sub-sector of Call Centers and BPO's.

ASUNTO : Temporary closing of operations

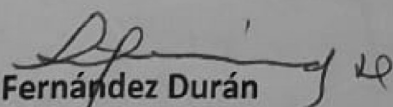
DATE : March 22, 2020

During the current unprecedented situation caused by the increase of positive cases of Coronavirus (COVID-19) registered in the Dominican Republic, and taking into account the recommendations of the World Health Organization (WHO), the National Free Zones Council (CNZFE) informs to all Call Centers and BPO's companies operating under the free zones regime, that **effective Tuesday, March 24 at 1:00 PM and until April 3, 2020 (subject to review)**, they must close their physical operations. In this regard, only telework mode will be allowed for those companies.

We would like to inform that this Council has the approval of the customs authorities to adopt all necessary measures to support the withdrawal of the equipment required by the companies, which allow the transfer to their employees' homes. In order to do so, a non-objection letter issued by the CNZFE is required. The request addressed to the CNZFE should include a detailed description and items reference numbers.

It is important to note that the withdrawal of all equipment must be concluded by Tuesday, March 24 at 12:00 PM. To this end, the National Free Zones Council, in accordance with the instructions issued by the Dominican Government, will be operating with essential personnel only, from 8:00 AM to 1:00 PM.

Kind regards,


Luisa Fernández Durán
Executive Director

